

Rest Home and Nursing Home Frequently Asked Questions

Who do I contact for concerns about treatment of residents at a home?

You will need to contact the licensing agency, which is the Division of Facility Services in the NC Department of Health & Human Services.

Who do I contact for concerns about cleanliness and sanitation at a home?

You may speak to the manager of the facility about your concerns. If they are not addressed, feel free to contact our office to discuss the issues.

Who inspects hospitals?

State operated hospitals are inspected by the Regional Environmental Health Specialist with the Division of Environmental Health. County owned and private hospitals are inspected by county health departments.